



Press Release

FOR IMMEDIATE RELEASE
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For more information, please contact:
Susan Saylor | Communications Director
ssaylor@washingtoncountyttn.org
(423) 753-1620

Property tax notices mailing soon, new payment locations

JONESBOROUGH – Property tax notices will hit mailboxes soon, and the Washington County Trustee’s Office is offering more locations at which you can pay your taxes.

“We want to make paying taxes as convenient as possible,” said County Trustee Rick Storey. “This tax season, in addition to our two locations, you can pay your property taxes at any one of five Bank of Tennessee branches in Washington County.”

Washington County Trustee’s Offices

- Historic Courthouse, Downtown Jonesborough
- 378 Marketplace Blvd. Suite 1, Johnson City

Bank of Tennessee branches

- 501 E Jackson Blvd., Jonesborough
- 1328 W State of Franklin Rd., Johnson City
- 112 E Mountcastle Dr., Johnson City
- 100 Med Tech Pkwy., Johnson City
- 402 Roy Martin Road, Gray

Residents paying taxes at Bank of Tennessee locations must provide their tax notice to insure properly processed. The bank will accept check or cash only.

Other options than in person are: Credit card payments can be accepted via website **tnpayments.com** or by phone **1-855-777-3468**. When paying by credit card, a convenience fee of 2.65% plus \$1.00 will apply. Also, e-check is acceptable on website with a fee of 1.75% plus \$1.00. County does not profit from any of these charges.

Beginning last year, the Trustee’s Office gave the option of partial payments for tax payers wanting to budget their taxes over several months. Partial payments are only accepted at the two Trustee Office locations.

How Partial Payment Works

Partial payments on 2019 property taxes, which are now past due, can be paid until March 31, 2021. An interest penalty of 1.5% is added at the first of the month to all overdue taxes. Any remaining balance on 2019 taxes will transfer to the Clerk and Master's Office for collection on April 1, 2021.

"Once you receive your tax bill for your 2020 property taxes, you can pay in full or begin making payments," Storey explained. "Property owners will then have until Feb. 28, 2021, to pay their taxes in full. Beginning on March 1, 2021, a charge of 1.5% interest will be applied each month on the unpaid balance."

Should you like to budget for next tax year, Pre-Payment of taxes is available. Contact the Trustee's Office for details.

Property Tax Relief Programs

For some segments of our local population, property taxes can be a financial burden. The Tax Relief Program began in 1973, and provides for property tax relief for qualified elderly and disabled homeowners, as well as disabled veteran homeowners or their surviving spouses. This is a state program funded by appropriations authorized by the General Assembly. Washington County matches up to the state amount, not to exceed billed amount.

"Tax relief is for homeowners meeting certain eligibility requirements, for a part or all of paid property taxes," said Storey. "The most important thing to remember is once on tax relief, you must return your voucher each year or the relief will become void for that year and you must re-apply. Everyone is responsible for paying their property taxes each year."

The staff in the Trustee's Office can assist residents in applying for tax relief. Anyone applying for tax relief must bring their driver's license, Social Security card, and Medicare card. Elderly/disabled residents must also bring proof of their 2019 income. Reimbursement amounts can vary from year to year.

For more information or assistance please contact the Trustee's Office by calling 423-753-1602 or 423-610-7211.